Consumer Safeguards & Contractual Compliance

Discussion Webinar

Jamie Hedlund, SVP Contractual Compliance & Consumer Safeguards
Maguy Serad, VP Contractual Compliance Services
Bryan Schilling, Consumer Safeguards Director

25 September 2017

ICANN

Agenda

1 Welcome & Introduction

2 Consumer Safeguards Position

3 Current Safeguards and Contractual Compliance Tools

4 DNS Abuse

5 Voluntary and Other Parties' Efforts to Address Abuse

6 ICANN 60

2. Consumer Safeguards Position

- **Established in part in response to community concerns**

- **With the community, consider the effectiveness of ICANN's Safeguards**

- **Focus on issues of importance to the community and consumer harms within the DNS**

- **Coordinating across ICANN Organization's teams**

3. Current Safeguards and Compliance Tools

- **ICANN's Current Safeguards**
    - **ICANN Articles of Incorporation**
    - **ICANN Bylaws**
    - **ICANN Agreements with Registrars and Registries**

- **Contractual Compliance Tools**
    - **Enforce the agreement and consensus policies**
    - **Conduct regular Compliance Audit**
    - **Regular Proactive Monitoring**

4. DNS Abuse

- **What should ICANN's role be in addressing DNS abuse?**

- **Are there gaps between DNS Abuse and the tools within ICANN's remit to address that abuse?**

- **Phishing, Malware, Botnets (C & C)… other types of abuse within the DNS?**

- **What additional tools or data would be helpful in assessing DNS abuse?**

5. Efforts to Address DNS Abuse (outside of ICANN)

- Are there areas where voluntary measures could be helpful?

- How should ICANN collaborate with other stakeholders addressing abuse?

- Is there a threat of governmental regulation?

6. ICANN 60

- **Is there interest in having a further discussion about these topics at ICANN 60?**

- **Agenda & Format – focused discussion? community panel? Other?**

Engage with ICANN – Thank You and Questions

One World, One Internet

Visit us at **icann.org**

@icann

facebook.com/icannorg

youtube.com/icannnews

flickr.com/icann

linkedin/company/icann

slideshare/icannpresentations

soundcloud/icann