

# Capacity Building Program Evaluation



Tepua Hunter

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# Agenda

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- Introduction
- Overview of the program
- Summary of report findings
- GAC Consultation
- Discussion

# Overview of program

## Section 1

# Overview of Program

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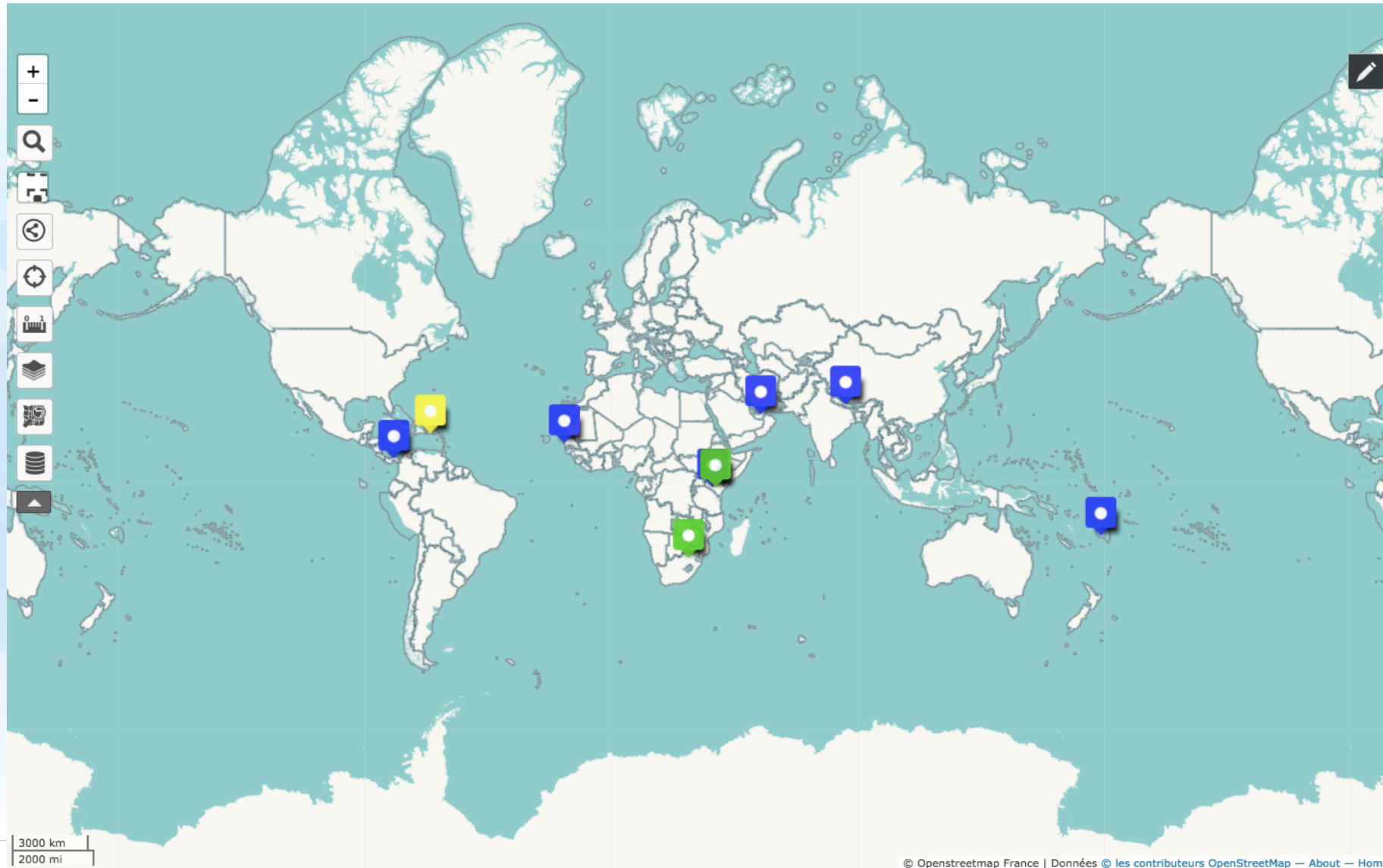
- Concept proposed through work plan from USRWG 2016
  - Work plan endorsed by the GAC
- Demand driven capacity building
  - Agendas and locations determined by the GAC
  - Locations chosen to provide diversity of access and leverage existing events
- Pre and post workshop surveys
  - Contents determined by target audience
  - Outcomes evaluated after each event



# Overview of Program, P2

- **Eight workshops delivered**
  - Since 2017 there have been 8 workshops in 5 regions
    - Africa
      - Nairobi, Kenya; Johannesburg, South Africa and Dakar, Senegal
    - Asia/Pacific
      - Nandi, Fiji; Kathmandu, Nepal
    - Middle East
      - Abu Dhabi, UAE
    - Latin America – Caribbean
      - San Juan, Puerto Rico; Panama
  - Around 250 participants from GAC and non GAC member countries

# GAC Capacity Building Workshops Map



Generic  
Law Enforcement  
Specific

# Overview of Program, P3

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- ICANN's community multistakeholder participation and presenters especially ALAC and ccNSO
- ICANN's Departments involved:
  - Government Engagement Team (Project Manager)
  - GAC Support Team
  - Global Stakeholder Engagement Team
  - Office of the CTO
  - Public Responsibility Support Team
  - IANA
  - Constituency travel
  - Security Team
- Cooperation with IGOs (ITU and Organisation Internationale de la Francophonie)

# Overview of Program, P 4

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- **Some common themes:**
  - Internet Ecosystem
  - Operation of ICANN and Role of the GAC
  - Operation of the DNS
  - Personal data Protection & Access to WHOIS data
  - Security and stability
- **Some location specific programs**
  - Disaster preparedness, resilience and recovery

# Report's finding

## Section 2



# Report's findings

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The post workshop surveys indicated increased understanding of:

- the GAC roles;
- the ICANN ecosystem;
- policy concepts and technical issues related to the Domain Name Systems (DNS) and;
- the role of ICANN in the broader global ICT related policy and technical processes.

# Some additional suggestions

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- Provide more online learning materials
- Identify the most cost effective and widely accessible mechanisms for the next phase of the GAC Capacity Building Initiative
- Continue to develop partnerships with IGOs and other technical organisations to leverage knowledge and resources

# GAC Evaluation and next steps

## Section 3



# Next Steps

- Report to be communicated to GAC Underserved Regions Working Group on the 31<sup>st</sup> of October
- Communication from the GAC Underserved Regions Working Group to the GAC
- 60 day comment period
- Comments and feedback will frame a GAC discussion session to be held during ICANN64 GAC meeting in Kobe.
- Outcome of the discussion session to be reflected in the ICANN64 GAC Communiqué