

STRATEGIC GOAL 1 - DEVELOP DNS ABUSE AND CYBERCRIME MITIGATION CAPABILITIES

Develop capabilities of the ICANN and Law Enforcement communities to prevent and mitigate abuse involving the DNS as a key resource

No.	Work Topic	Description/Expected Outcomes	Completion	PSWG Topic Lead	Relevant Stakeholders/Processes/Work Products
1.1	DNS Abuse Reporting	Drive development of effective abuse reporting tools and processes promoting effective policy approaches and proactive industry self-regulation and enabling effective contractual compliance enforcement by ICANN	Q4 2018	Iranga Kahangama (US FBI)	<ul style="list-style-type: none"> – ICANN Domain Abuse Activity Reporting Project – ICANN Identifier Technology Health Index – ICANN gTLD Marketplace Health Index – SSAC - Establish collaboration mechanisms – Statistical Analysis of DNS Abuse – GAC DNS Abuse Reporting Principles
1.2	DNS Industry Due Diligence and Prevention	Work with DNS Industry stakeholders and ICANN to: develop tools and mechanisms to prevent abuse in gTLDs; and facilitate law enforcement investigations across borders	2018/2019	Iranga Kahangama (US FBI)	<ul style="list-style-type: none"> – ICANN Specification 11 3(b) Advisory – ICANN Security Framework for Registries to Respond to Security Threats – GNSO New gTLD Subsequent Procedures PDP – ICANN Privacy/Proxy Services Accreditation
1.3	Consumer Safeguards	Assist in the developments of ICANN’s Safeguards to protect the public; contribute to and follow-up on relevant ICANN Reviews, Review recommendations and implementation, and liaise with the the Consumer Safeguards Director, as appropriate, to work together to achieve our mutual goal to safeguard consumers	2018/2019	Laureen Kapin (US FTC)	<ul style="list-style-type: none"> – ICANN CCT Review Team – Implementation of Recommendations – ICANN SSR 2 Review Team – GNSO New gTLD Subsequent Procedures PDP – ICANN Privacy/Proxy Services Accreditation

No.	Work Topic	Description/Expected Outcomes	Completion	PSWG Topic Lead	Relevant Stakeholders/Processes/Work Products
1.4	Accountability	Review data available on DNS abuse, particularly data available through ICANN’s ongoing data collection systems such as DAAR, highlight this data for ongoing policy development efforts so that future policy is informed by relevant data; Ensure that provisions from the contracts related to DNS Abuse are applied and enforced, as well as reviewed and improved, where needed	Ongoing	[TBD]	<ul style="list-style-type: none"> – ICANN <u>Contractual Compliance</u> team and mechanisms – GNSO <u>New gTLD Subsequent Procedures PDP</u> – GNSO <u>Next-Generation Registration Directory Services (RDS) PDP</u> – Development of best practices (e.g. Spec 11) – Raising awareness within and outside the ICANN Community (incl. cross-community sessions during ICANN meetings)
1.5	Preventing Exploitation of DNS to Perpetuate Abuse	Identify how the DNS is used to perpetuate abuse (including but not limited to DDOS, Botnets, and facilitating distribution of illegal materials such as those associated with counterfeit drugs and child sexual abuse). Consider building upon the ICANN Beijing Communiqué safeguards and development of policies for subsequent gTLD rounds; support proactive action.	Q3 2018	Cathrin Bauer-Bulst (European Commission)	<ul style="list-style-type: none"> – <u>SSAC</u> - Establish collaboration mechanisms – ICANN <u>Domain Abuse Activity Reporting Project</u> – GNSO <u>New gTLD Subsequent Procedures PDP</u> – <u>.KID/.KIDS New gTLDs String Contention</u> – ICANN <u>Auction Proceeds Cross-Community Working Group</u>

STRATEGIC GOAL 2 - PRESERVE AND IMPROVE DOMAIN REGISTRATION DIRECTORY SERVICES EFFECTIVENESS

Ensure continued accessibility and improved accuracy of domain registration information that is consistent with applicable privacy regulatory frameworks

No.	Work Topic	Description/Expected Outcomes	Completion	PSWG Topic Lead	Relevant Stakeholders/Processes/Work Products
2.1	Access to gTLD Registration Data	Ensure maintenance of swift and effective access to gTLD Registration data for the legitimate needs of civil and criminal law enforcement (including consumer protection authorities) to protect the public and support the public interest	Q2 2018	Laureen Kapin (US FTC)	<ul style="list-style-type: none"> – ICANN Whois Compliance with GDPR – ICANN Procedure for Handling Whois Conflict with Privacy Laws
2.2	Next Generation Protocols and Policies	Guide the exploration of protocols and policies through active participation in relevant processes and timely input, including on law enforcement requirements for accessing layered RDS	2018/2019	Gregory Mounier (Europol)	<ul style="list-style-type: none"> – ICANN RDAP Pilot Program – GNSO Next-Generation Registration Directory Services (RDS) PDP
2.3	Registration Data Accuracy	Continue driving initiatives geared towards increasing the quality of gTLD registration data, including by highlighting and leveraging data quality requirements in data protection legislation	Q4 2018	[TBD]	<ul style="list-style-type: none"> – ICANN WHOIS Accuracy Reporting System (ARS) – ICANN WHOIS Accuracy Program Specification and Registrar Across Field Address Validation – GNSO Next-Generation Registration Directory Services (RDS) PDP – GNSO New gTLD Subsequent Procedures PDP – ICANN Privacy/Proxy Services Accreditation
2.4	Performance of ICANN’s Mission in relation to RDS	Monitor ICANN’s performance of its key bylaw responsibilities with regards to accuracy, access and protection of gTLD registration data	2019	Cathrin Bauer-Bulst (European Commission), Lili Sun (Interpol), Thomas Walden (US DEA)	<ul style="list-style-type: none"> – ICANN RDS Review Team

STRATEGIC GOAL 3 - BUILD EFFECTIVE AND RESILIENT PSWG OPERATIONS

No.	Work Topic	Description/Expected Outcomes	Completion	PSWG Topic Lead	Relevant Stakeholders/Processes/Work Products
3.1	Define Strategy and Workplan	Define Strategy and Workplan in alignment with PSWG Terms of Reference, GAC guidance and priorities, and ICANN Bylaws, taking into account current challenges and opportunities	Q1 2018	Cathrin Bauer-Bulst (European Commission)	<ul style="list-style-type: none"> – PSWG <u>Terms of Reference</u> – PSWG Strategy and Workplan – Relevant GAC Advice and Principles – New ICANN Bylaws
3.2	Strengthen Leadership	Establish a strong and resilient leadership structure to ensure sustained and coherent PSWG activities	Q2 2018	Cathrin Bauer-Bulst (European Commission)	<ul style="list-style-type: none"> – Endorse Co-chair selection criteria – Select New Co-chair – Workload distribution among Topics Leads – Invite new Topic Leads
3.3	Strengthen Membership	Provide regular and predictable structure of meetings to address the needs of various GAC and PSWG Stakeholders interested in PSWG activities; ensure outreach to stakeholders unable to (regularly) attend ICANN face-to-face meetings; identify opportunities for contribution to the work of the group in supporting the GAC	Q2 2018	[TBD]	<ul style="list-style-type: none"> – Weekly leadership meetings – Monthly working group meetings – Intersessional face-to-face meetings – Ad hoc topical meetings and webinars for PSWG and GAC Members – Outreach activities – Newsletter
3.4	Reporting and Coordination with the GAC	Ensure alignment of PSWG focus and activities with GAC priorities and GAC consensus decision making, by providing regular opportunities for GAC/PSWG leadership coordination and ensuring GAC review and possible endorsement of key PSWG work products	Continuous	[TBD]	<ul style="list-style-type: none"> – PSWG Activity Report to the GAC – GAC briefings and webinars – GAC endorsement procedure – Establish effective liaison with GAC Leadership

STRATEGIC GOAL 4 - DEVELOP PARTICIPATION IN PSWG WORK AND ENSURE STAKEHOLDER INPUT

No.	Work Topic	Description/Expected Outcomes	Completion	PSWG Topic Lead	Relevant Stakeholders/Processes/Work Products
4.1	Continually Assess Operational Needs and Seek Expert Input	Identify current and future policy issues and opportunities in support of the operational needs of public safety agencies. Seek expert input from public safety agencies, through PSWG Members and relevant international organization and forums, to inform contributions to the GAC and relevant ICANN processes	Continuous	[TBD]	<ul style="list-style-type: none"> – Input from GAC – Input from PSWG members – Outreach of PSWG members in their agencies, governments and regions – Dedicated meetings, webinars and/or conference calls on key topics
4.2	Develop Awareness of PSWG by Government Agencies	Communicate regularly on PSWG activities and achievements that are relevant to national government's priorities in order to secure commitment for effective PSWG membership participation	2019	[TBD]	<ul style="list-style-type: none"> – PSWG quarterly newsletter – GAC capacityBuilding workshops – PSWG monthly calls – Outreach of PSWG members within their agencies, governments and regions
4.3	Lowering barriers to Participation	Provide opportunities for effective participation for GAC and PSWG Members, at varying levels of expertise, into PSWG work initiatives	Q3 2018	[TBD]	<ul style="list-style-type: none"> – PSWG Newsletter and regular calls – Leverage GAC website, including access to non-public content for PSWG members – Repository of ongoing PSWG initiatives, briefings and work products – Internal Position Drafting Procedure

No.	Work Topic	Description/Expected Outcomes	Completion	PSWG Topic Lead	Relevant Stakeholders/Processes/Work Products
4.4	Develop Onboarding Program	Create tools, information materials and training opportunities for new participants to ICANN and the PSWG to enable them to quickly become effective in a new environment and contribute with their experience and positions; create mentor/buddy system for new members, especially those attending ICANN meetings for first time	Q2 2018	Sara Marcolla (Europol)	<ul style="list-style-type: none"> – Updated Law Enforcement Guide to ICANN – Onboarding package – Mentoring System – ICANN Meetings Introduction Program – ICANN introduction presentation at intersessional meeting