WHOIS and Data Protection Policy

Session 6

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Session Objective

Review and discuss the status of the Expedited Policy Development Process (EPDP) on gTLD Registration Data following the release of the Phase 2 Initial Report and its subsequent Addendum. The GAC has provided comments on both. The GAC will also discuss the status of current arrangements under the Interim Registration Data Policy to provide for reasonable access to non-public gTLD registration data while an access model is being developed.
Background

Over the past decades, information pertaining to the individuals or entities holding a domain name (domain registration data) made available publicly through the WHOIS protocol and related WHOIS services\(^1\), grew to become an indispensable tool for attributing content, services and crime on the Internet.

Consequently, WHOIS has been the subject of long-standing attention for the ICANN Community, including the GAC, particularly in relation to challenging issues such as concerns about the lack of protection of personal data, and the inaccuracy of registration data.

While various new data protection legal frameworks have emerged or will emerge across the world, the entry into force of the EU General Data Protection Regulation (GDPR) on 25 May 2018 spurred the ICANN Organization, Contracted Parties and the ICANN Community to bring WHOIS into compliance with applicable law.

Issues

Defining the right policies for WHOIS - or as alternatively known, Registration Directory Services (RDS) - requires taking into account the important issues of data protection and the legitimate and lawful practices associated with protecting the public, including to combat illegal conduct such as cybercrime, fraud and infringement of intellectual property, to ensure cybersecurity, promote user confidence and consumer trust in the Internet, and protect consumers and businesses. Prior GAC Advice\(^2\) and the ICANN Bylaws recognize these vital interests.

The Article 29 Data Protection Working Party and the European Data Protection Board have recognized that “enforcement authorities entitled by law should have access to personal data in the Whois directories” and stated their expectation that ICANN should “develop a WHOIS model that will enable legitimate uses by relevant stakeholders, such as law enforcement […].”

However, as highlighted in GAC Advice and various GAC contributions since the ICANN60 meeting in Abu Dhabi (Nov. 2017), efforts to date by ICANN org and the ICANN Community have failed to adequately accommodate both the necessity of data protection and protection of the public interest. Currently, much of the once public WHOIS information is redacted with no real process or mechanism for accessing the information for legitimate use. Namely, law enforcement, data protection authorities, cybersecurity experts, and intellectual property rights holders no longer can rely upon access to information that is critical to protecting the public interest\(^3\).

\(^1\) See ICANN’s [WHOIS High-Level Technical Brief](https://www.icann.org/en/documents/whois-high-level-technical-brief-20apr18-en.pdf) (20 April 2018)


\(^3\) For further discussion, see “Importance of a Unified Access to Non-Public gTLD Registration Data” in the [GAC Webinar Discussion Paper](https://www.icann.org/en/documents/gac-webinar-discussion-paper-23sept19-en.pdf) (23 September 2019)
Leadership Proposal for GAC Action during ICANN68

1. **Assess the near-final proposed Standardized System for Access and Disclosure of gTLD Registration Data (SSAD)** following deliberations on public comments received in response to the EPDP Phase 2 [Initial Report](https://www.icann.org/files/epdp-2020-report-02feb2020-en.pdf) (7 February 2020) and its [Addendum](https://www.icann.org/files/download/epdp-2020-addendum-26mar2020-en.pdf) (26 March 2020), and in particular whether public policy issues highlighted in previous GAC Input or Advice, or recognized by relevant Data Protection Authorities, have been addressed adequately, including:
   a. Flexibility and autonomy for each sovereign entity to develop its own approaches to **Accreditation of Public Authorities into an SSAD**, based on local law
   b. **Centralization and Automation of disclosure** to law enforcement, other legitimate public authorities, as well as legitimate third parties, where legally permissible
   c. **Reasonable response to legitimate requests** including appropriate timeframe for response to urgent requests (no more than 24 hours), effective service-level agreements for Contracted Parties, and the ability of ICANN Contractual Compliance to take effective action where needed
   d. **Adequate safeguards** and data protection guarantees for the data subject in particular for the processing and transfers of personal data (e.g. outlined in a legally binding instrument, such as a contract, a joint controllership agreement or a Memorandum of Understanding, between the transferring and recipient parties)
   e. **An effective evolution mechanism** to ensure that the SSAD takes into account more information and guidance expected to become available on the applicability of relevant data protection law to the operation of the SSAD.

2. **Consider engagement of Data Protection Authorities, the ICANN Board, ICANN org and GNSO Council**, as appropriate, **to resolve pending policy issues** of public interest concern, and specifically the need to:
   a. Distinguish the treatment and level of protection required for legal (versus natural) entities
   b. Ensure **registration data accuracy** in view of the purposes for which it is processed
   c. Implement the GNSO **policy related to domain registration using Privacy and Proxy services** which have demonstrated to host a significant amount of abuse registrations, which may leverage a double privacy shield under the SSAD policy.
   d. Clarify personal data **disclosure responsibilities between ICANN and Contracted Parties**
   e. Address **international data transfers**, when registration data disclosure crosses different jurisdictions
   f. Explore the feasibility of **unique contacts** and **uniform anonymized email addresses**
3. **Discuss GAC expectations regarding the timely deployment and operation of a Standardized System for Access and Disclosure to gTLD Registration Data (SSAD)**
   a. GAC Members may wish to consider **how the GAC Accreditation Principles together with the EPDP-proposed Standardized System for Access and Disclosure (SSAD), of which they are an integral part, would translate at the country/territory level into organization of accreditation and access for its users from identified public authorities**
   b. GAC Members may also wish to report on initiatives in their governments to gather the list of public authorities requiring access to non-public gTLD registration data (See Action Points in section 2.1 of the ICANN65 and ICANN66 Minutes, and section 2.3 of the ICANN67 Minutes)

4. **Continue to assess the effectiveness of interim arrangements for access to non-public data in light of recent developments**, and consistent with Advice in the GAC Montréal Communiqué (6 November 2019) and the ICANN Board’s acceptance of this advice (26 January 2020), including:
   a. **Development of a voluntary standard request form** between ICANN org and both Registry and Registrar Stakeholder Groups
   b. **Documentation of contracted parties obligations and points of contacts** regarding their providing reasonable access to non-public registration data
   c. **Clear Instructions on how to submit complaints and reporting on such complaints** as part of the evolution of ICANN’s Compliance systems expected by Q3 2020
   d. **The ability of ICANN to enforce the requirement for Contracted Parties to provide reasonable access** when such access is denied to public authorities and other legitimate third parties
Relevant Developments

Overview of Current Status

- The current interim policy regime applicable to gTLD Registration Data is expected to remain in place for the foreseeable future, but may not guarantee access to non-public data for public authorities and other legitimate third parties
  - Following GAC input to the ICANN Board (24 April 2019), on 15 May 2019, the ICANN Board took action (detailed in a scorecard) on the EPDP Phase 1 Recommendations which laid the foundation for the future policy regime regarding gTLD Registration Data. On 20 May 2019, the Temporary Specification on gTLD Registration Data expired and was replaced by the Interim Registration Data Policy for gTLDs, which requires Contracted Parties to continue to implement measures that are consistent with the Temporary Specification, while implementation of the EPDP Phase 1 policy recommendations is ongoing.
  - In the Montréal Communiqué (6 November 2019), the GAC advised the ICANN Board to “ensure that the current system that requires ‘reasonable access’ to non-public domain name registration is operating effectively”. In its Scorecard of GAC Advice (26 January 2020), the ICANN Board accepted this Advice and instructed ICANN org to take several actions documented further in this briefing.
  - A recent letter from the ICANN CEO (22 May 2020) sought to inform the European Data Protection Board of “current challenges in ensuring efficient, predictable, and transparent access to registration data” affecting even a Data Protection Authority's own access to such data due to enduring uncertainties in the application of the GDPR. The letter stated that absent further guidance, public authorities may not obtain “consistent access to the data needed to protect their legitimate interests and the public interest” (more detail is provided in this briefing page 8 and 12)

- Policy Development in Phase 2 of the EPDP is nearing completion, but with deviations from the initial compromise, and on a narrower-than-expected scope of work
  - The Belgian Data Protection Authority response (4 December 2019) to ICANN’s request for guidance from the European Data Protection Board (25 October 2019) on the basis of a paper Exploring a Unified Access Model for gTLD Registration Data led stakeholders to recommend, in the EPDP Phase 2 Initial Report (7 February 2020), a compromise Standardized System for Access and Disclosure (SSAD) for non-public gTLD registration data, mixing some level of centralization (favored by third parties, including public authorities) and some level of decentralization (favored by contracted parties and privacy advocates), with the ability to centralize and automate further in the future through an improvement process.
  - However, final recommendations are likely to deviate from the original compromise reached in the Initial Report in favor of maintaining full decentralization of decision making by Contracted Parties regarding disclosures of registration data.
Additionally, contrary to previous agreement under the EPDP Charter and Phase 1 Final Report, the issues of registration data accuracy and the differentiation between legal and natural persons will not be addressed in Phase 2 of the EPDP, as reflected in the Addendum to the EPDP Phase 2 Initial Report (26 March 2020) and following a correspondence of the GNSO Council to the EPDP Team (17 March 2020). The objection of contracted parties and non-commercial stakeholders to further consider the issues were supported by new legal advice received by the EPDP Team (see reference documentation section) as well as pressure to conclude Phase 2 of the EPDP in June 2020.

- **While GAC Input had been instrumental in ensuring progress** towards the development of an appropriate model for access to non-public gTLD registration data, the proposed SSAD as resulting from the latest deliberations of the EPDP may not prove satisfactory to several stakeholders groups, including the GAC.
  - The GAC Accreditation Principles as endorsed by the GAC (21 January 2020) have been incorporated into the EPDP Phase 2 Initial Report as Recommendation #2 and recently revised (2 June 2020) to incorporate public comments received, and was submitted to the EPDP Team for further discussion.
  - GAC representatives in the EPDP have sought as much centralization as possible in the SSAD, as well as swift response, and in some cases automatic disclosure, to public authorities’ requests. Contracted Parties however have not agreed to automatic data disclosures outside of their control.
  - Several critical issues highlighted in the recent GAC Input (24 March 2020) on the Phase 2 Initial Report and in the GAC Comment (5 May 2020) on the subsequent Addendum to the Initial Report are likely to remain unresolved by the time the EPDP Phase 2 ends, including guarantees as to efficient and effective evolution of the SSAD model in the future, improved registration data accuracy, and the differentiation in publishing legal vs. natural persons’ data.

- **Most recently**, the GAC Discussion with ICANN CEO: WHOIS/GDPR Policy and Implementation Matters (28 May 2020) highlighted some of the current concerns:
  - The GAC Chair and GAC topic leads highlighted ongoing challenges for public authorities to access registration data and concerns with the ability for ICANN Compliance to challenge wrongful denials of access by Contracted Parties.
  - The ICANN CEO discussed the differences between the proposed SSAD and ICANN’s UAM, the SSAD making it easier for requests to be processed by Contracted Parties in a decentralized manner, but not affording more responsibility to ICANN for data disclosure decisions, despite the organization’s willingness (and that of the ICANN Board) to take on such responsibility as laid out in the UAM.
  - The ICANN CEO emphasized that ICANN org continues to work toward finding a way to take on more responsibility to facilitate disclosure of registration data to third parties where appropriate in the public interest.
Focus: Interim gTLD Registration Data Policy

- Following the ICANN Board action on the EPDP Phase 1 Recommendations (15 May 2019), the Temporary Specification on gTLD Registration Data expired on 20 May 2019, and is now replaced by the Interim Registration Data Policy for gTLDs which requires Contracted Parties to continue to implement measures that are consistent with the Temporary Specification, pending the implementation of the final Registration Data Policy per EPDP Phase 1 recommendations.

- ICANN org and Community representatives in the Implementation Review Team (IRT), who are drafting language to eventually become contractually-enforceable ICANN Consensus Policy, delivered a 3-stage plan for the implementation of the final Registration Data Policy, consistent with the principles set out in EPDP Phase 1 Recommendation 28.

- However, as reported to the GNSO Council (2 October 2019), the IRT deemed the deadline for implementation of 29 February 2020 to be “not feasible”, due to the large scope of work and complexity, and is not able to provide any timeline at this point.

- As a consequence, the impact of the Temporary Specification on law enforcement investigations, as noted in section IV.2 of the GAC Barcelona Communiqué (25 October 2018) and referenced in GAC input to the ICANN Board (24 April 2019), will not be addressed in the short term. Concerns include:
  - The Temporary Specification has fragmented access to registration data, now ruled by thousands of distinct policies depending upon the registrar involved
  - Existing requirements in the Temporary Specification are failing to meet the needs of the law enforcement and cyber-security investigators (with similar concerns existing for those involved in protecting intellectual property) due to:
    - investigations being delayed or discontinued;
    - users not knowing how to request access for non-public information;
    - and many of those seeking access have been denied access.

- In its Advice in the ICANN64 GAC Kobe Communiqué (14 March 2019), the GAC stressed the need for “swift implementation of the new Registration Directory Services policies as they are developed and agreed, including by sending distinct parts to implementation as and when they are agreed, such as the questions deferred from Phase 1”. In its response (15 May 2019), the ICANN Board accepted this advice and stated it “will do what it can, within its authority and remit, and in light of other relevant considerations”.

- In its Advice in the ICANN66 GAC Montréal Communiqué (6 November 2019), the GAC advised the ICANN Board to: “take all possible steps to ensure that the ICANN org and the EPDP Phase 1 Implementation Review team generate a detailed work plan identifying an updated realistic schedule to complete its work and provide and inform the GAC on the status of its progress by January 3, 2020;” In response, in a letter to the GAC Chair (6 January 2020), the ICANN CEO described the current status and challenges of the effort.
Further GAC Advice in the GAC Montréal Communiqué (6 November 2019) to “ensure that the current system that requires ‘reasonable access’ to non-public domain name registration is operating effectively” was accepted by the ICANN Board (26 January 2020). Accordingly, the Board instructed ICANN to:

- educate stakeholders on contracted parties obligation to address requests for non-public data and make available links to registrar and registry information and points of contact on this topic
- collaborate with the Registry and Registrar Stakeholder Groups to develop and make available a voluntary standard request form to request access based upon the current Consensus Policy
- publish clear instructions on the ICANN Compliance web page describing how to submit a complaint concerning a third-party access request.
- compile and publish monthly metrics data related to third-party access complaints once such forms are available in the new Compliance ticketing system (expected Q3 2020)

As reported to the GAC during ICANN67 by its Public Safety Working Group (PSWG), an interim complaint form and specific access complaint information have been posted on the Compliance Complaint page of the ICANN.org website. A note on the page indicates: “Until ICANN Contractual Compliance’s expected migration to a new complaint processing platform later this year is completed, submission through this form will exist as an interim measure. As part of the migration, ICANN Contractual Compliance will deploy a new form to facilitate the submission of these complaints”

In the meantime, following complaints by a Data Protection Authority to ICANN regarding registrars denial of its requests for “access to non-public registration data in furtherance of its investigation into alleged violations of the GDPR, reported to the authority by a data subject(s) within its jurisdiction”, the ICANN CEO requested guidance from the European Data Protection Board (22 May 2020) on “how to balance legitimate interests in access to data with the interests of the data subject concerned” in order to help ICANN org “evaluate whether the registrar (as the data controller) has appropriately balanced the legitimate interests pursued by the requesting third party against the interests or fundamental rights and freedoms of the data subject”. The letter further stated that “[a]bsent such guidance, which could inform ICANN’s enforcement of agreements with registrars and registries, ICANN org and the other relevant stakeholders of the ICANN community will continue to face difficulties in ensuring that data protection authorities and others with legitimate interests in this data can obtain consistent access to the data needed to protect their legitimate interests and the public interest.”
Focus: Ongoing Policy Development in the EPDP on gTLD Registration Data

- Since 2 May 2019, the EPDP Team has entered Phase 2 of its deliberations with a new Chair, Janis Karklins, current Latvian Ambassador to the UN in Geneva and former GAC Chair, and a current GAC representation as follows:

  3 “Members” of the EPDP Team: 3 “Alternates”:
  - Laureen Kapin (US)  - Ryan Carroll (US)
  - Chris Lewis-Evans (UK)  - Olga Cavalli (Argentina)
  - Georgios Tsenlentis (European Commission)  - Rahul Gossain (India)

- Originally the EPDP Team had been aiming to release its Final Report by ICANN67. However, it is now targeting delivery of its final policy recommendations by the end of June 2020. As highlighted during the GAC Webinar on EPDP (25 September 2019) and its associated Discussion Paper: “it should be understood that the EPDP policy recommendations are likely to consist of high level assumptions, principles and guidelines which will require substantial implementation work before any centralized or standardized system may be put in place”.

- The scope of work in Phase 2 of the EPDP was to focus on the development of policy recommendations for sharing non-public registration data with third parties, also known as the System for Standardized Access/Disclosure of Non-Public Registration Data (SSAD), and also include addressing so-called “Priority 2” Items or issues not fully addressed in Phase 1 including: the distinction between legal and natural persons; registration data accuracy; and the feasibility of unique contacts to have a uniform anonymized email address. However, as evidenced in the Addendum to the Phase 2 Initial Report (26 March 2020), recent legal advice received by the EPDP Team and timeline pressures have supported contracted parties’ and non-commercial stakeholders objections’ to further consider these issues as part of the critical path for completing Phase 2.

- The System for Standardized Access/Disclosure of Non-Public Registration Data (SSAD) as proposed in the EPDP Phase 2 Initial Report (7 February 2020) and described in the GAC Summ (1ary) (17 February 2020), envisioned:
  - Centralization of requests and decentralization of responses, with continuous evolution of the model, towards increasing automation and standardization
  - Establishing a mechanism to advise ICANN Org and Contracted parties on evolution and continuous improvement of the SSAD
  - Automation of disclosure in response to some public authorities’ requests
  - Meeting applicable Data Protection Laws worldwide, not just GDPR

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4 which the GAC advised should be clearly defined (14 March 2019)
However, following deliberations of the EPDP Team since the release of the Phase 2 Initial Report, including the consideration of public comments, the final SSAD policy recommendation under discussion in the EPDP Team may not prove entirely satisfactory to the GAC and other stakeholders, in particular with respect to:

- **Centralization and Automation of disclosure** to law enforcement, other legitimate public authorities, as well as legitimate third parties, where legally permissible
- **Safeguards against unreasonable response to legitimate requests** such as appropriate timeframe for response to urgent requests (no more than 24 hours), effective service-level agreements for Contracted Parties, and the ability of ICANN Contractual Compliance function to take effective action where needed
- **An effective evolution mechanism** to ensure that the SSAD takes into account more information and guidance expected to become available on the applicability of relevant data protection law to the operation of the SSAD. In particular, Issues that are currently complex and uncertain (for example, the degree to which decisions may be made in a centralized and automated manner) may become more clear and predictable with time.
- The treatment and level of protection required for legal (versus natural) entities
- The level of **registration data accuracy** in view of the purposes for which it is processed
- The status of implementation of the GNSO **policy related to domain registration using Privacy and Proxy services** which have demonstrated to host a significant amount of abuse registrations, which may leverage a double privacy shield under the SSAD policy.
- Clarify personal data **disclosure responsibilities between ICANN and Contracted Parties**
- The lack of consideration of issues of **international data transfers**, when registration data disclosure crosses different jurisdictions
- The feasibility of **unique contracts** and **uniform anonymized email addresses**
Focus: ICANN Org Engagement with Data Protection Authorities (DPAs)

- **Between September and November 2018, ICANN reported on its work** with European DPAs seeking legal clarity on a possible unified access model, and its exploration of legal and technical avenues in order to consolidate responsibility for providing access to non-public registration data while establishing a globally scalable unified solution for access to data.

- In relation to these efforts, ICANN had submitted for community comments two iterations of its framing documentation regarding a Unified Access Model: the **Framework Elements for a Unified Access Model** (18 June 2018) and subsequent **Draft Framework for a Possible Unified Access Model** (20 August 2018). The GAC submitted **Initial Comments** (16 October 2018).

- Between November 2018 and May 2019, work was undertaken in the **Technical Study Group (TSGS) on Access to Non-Public Registration Data** to explore a technical solution that would have the ICANN organization serve as the sole entity receiving authorized queries for non-public registration data. On 2 May 2019, the TSG announced having submitted its **Final Technical Model** (30 April 2019) to the ICANN CEO, and indicated it would be used in discussions with the European Commission and the European Data Protection Board.

- On 25 October 2019, the ICANN org CEO announced that it was now officially seeking clarity from the European Data Protection Board as to whether a UAM based on the TSG Technical Model would comply with the GDPR, on the basis of a new paper **Exploring a Unified Access Model for gTLD Registration Data**. The 21-pages paper includes a set of 5 questions (section 8 p. 19) which the GAC discussed these in plenary during ICANN66 (3 November 2019).

- On 4 December 2019, in its response to the ICANN CEO, the Belgian DPA encouraged **ICANN to continue its efforts to design a comprehensive system for access** control that takes into account the requirements of security, data minimization, and accountability. The response did not provide any definitive opinions regarding the questions that ICANN org included in the paper. The letter states that the policy and relevant safeguards that the community will develop to be applied in a UAM will be extremely important to assess whether a centralized model increases or decreases the level of protection enjoyed by natural persons. With respect to the roles and responsibilities, the letter states that parties to a processing activity cannot simply designate which party should be deemed to act as a controller or joint controller; a factual case-by-case is needed to that end. A previous communication by the Article 29 Working Party is further referenced, which contained the statement that, "At first glance it would seem that…ICANN and the registries are joint controllers".

- **In a follow-up meeting with the Belgian DPA** (14 February 2020), representatives from the ICANN org, the European Commission and the EPDP Team Chair Janis Karklins discussed the

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5 This was done through an [ICANN GDPR and Data Protection/Privacy Update blog](#) (24 September 2018), a [presentation](#) by ICANN’s CEO during the EPDP Team Fac-to-Face meeting (25 September 2018), a [Data Protection/Privacy Update Webinar](#) (8 October 2018), a [Status Report](#) to the GAC (8 October 2018) in response to [GAC Advice](#) and a [Data protection/privacy issues: ICANN63 wrap-up and next step blog](#) (8 Nov. 2018).
With respect to the possibility of developing a centralized model that is GDPR-compliant, the DPA representatives indicated their letter was intended as encouragement to continue efforts to develop a comprehensive system for access, and not meant to deter the development of a centralized model. Rather, it was noted that a centralized model is worth exploring and seems to be a better, “common sense” option in terms of security and for data subjects. They cautioned, however, that the Belgian DPA was not in the position to give a definitive opinion on the question of controllership in such a model.

With respect to automation of disclosure in response to third-party requests, the DPA representatives noted that the GDPR would not prohibit the automation of various functions in an access model, provided it could demonstrate that any algorithm automating decision-making considers the relevant criteria required by the GDPR for such decisions.

In a letter on 22 May 2020, the ICANN CEO sought to bring to the attention of the EDPB that even authorities charged with enforcing the GDPR are facing challenges in obtaining access to non-public registration data due to uncertainties surrounding the assessment of legitimate interests per Art. 6.1(f) of the GDPR. The ICANN CEO welcomed a more explicit recognition of the importance of certain legitimate interests, including the relevant public interests, combined with clearer guidelines on balancing legitimate interests in access to data with the interest of the data subjects, in the context of anticipated guidelines from the EDPB on the topic of legitimate interest of the data controller according to the EDPB 2019/2020 Work Program.
Current Positions

- **GAC Comment** on the Addendum to the EPDP Phase 2 Initial Report (5 May 2020)
- **GAC Input** on EPDP Phase 2 Initial Report (24 March 2020)
- **GAC ICANN67 Communiqué** (14 March 2020) following up on the implementation of GAC Advice in the GAC Montréal Communiqué.
- **GAC Accreditation Principles** (21 January 2020) now incorporated into the EPDP Phase 2 Initial Report
- **GAC Comments** (23 December 2019) on the RDS-WHOIS2 Review Recommendations
- GAC **Advice** in the ICANN66 Montréal Communiqué (6 November 2019) regarding the EPDP Phase 1 Implementation timeline and the interim requirement for “reasonable access” to non-public gTLD Registration Data. Follow on previous GAC Advice was also provided regarding implementation of the Privacy Proxy Services Accreditation policy.
- GAC **Early Input into Phase 2 of the EPDP** (19 July 2019) focused on the GAC’s understanding of key working definitions of the EPDP
- **GAC Marrakech Communiqué** (27 June 2019) recalling the GAC Kobé Communiqué Advice
- GAC **response** (24 April 2019) to the ICANN Board’s notification (8 March 2019) of the GNSO’s approval of the EPDP Phase 1 Policy Recommendations in which the GAC deemed the EPDP Phase 1 policy recommendations to be a sufficient basis for the ICANN Community and organization to proceed, and highlighted public policy concerns, including “existing requirements in the Temporary Specification governing gTLD Registration Data [...] failing to meet the needs of the law enforcement and cyber-security”
- GAC **Advice** in the ICANN64 GAC Kobe Communiqué (14 March 2019) focused on ensuring appropriate continuation of work in EPDP Phase 2 and implementation of Phase 1 policy.
- **GAC/ALAC Statement on EPDP** (13 March 2019)
- GAC **Input** on EPDP Phase 1 Final Report (20 February 2019)
- GAC **Input** on EPDP Phase 1 Initial Report (21 December 2018)
- GAC Notes on WHOIS and Data Protection Legislation (Section IV.2) and Follow up on Previous Advice (Section VI.2) in the ICANN63 Barcelona Communiqué (25 October 2018) and ICANN Board response in its scorecard (27 January 2019)
- GAC **Initial Comments** (16 October 2018) on the Draft Framework for a Possible Unified Access Model that was published by ICANN on 20 August 2019.
- GAC **Advice** in the ICANN62 GAC Panama Communiqué (28 June 2018)
- GAC **Advice** in the ICANN61 GAC San Juan Communiqué (15 March 2018) was the subject of an informal consultation between the GAC and the ICANN Board (8 May 2018) which led to the release of the Board’s scorecard (11 May 2018). In response, the GAC requested that the Board defer taking action on advice it could have rejected (17 May 2018). The ICANN Board released its updated scorecard (30 May 2018) as part of a formal resolution.
- GAC **Feedback** (8 March 2018) on the Proposed Interim Model for GDPR Compliance
• GAC Comments (29 January 2018) on the interim models for compliance with GDPR
• GAC Advice in the ICANN60 Abu Dhabi Communiqué (1 November 2017) accepted per the ICANN Board’s scorecard (4 February 2018)
• GAC Principles regarding gTLD WHOIS Services (28 March 2007)

Key Reference Documents

• GAC Documentation
  ○ GAC Summary of EPDP Phase 2 Initial Report (7 February 2020)
  ○ GAC Webinar Discussion Paper on EPDP on gTLD Registration Data (23 Sept. 2019)

• Government Positions
  ○ European Commission public comment (17 April 2019), and subsequent clarification (3 May 2019) regarding EPDP Phase 1 Recommendations
  ○ US Department of Commerce Assistant Secretary for Communication and Information letter (4 April 2019) and response by the ICANN CEO (22 April 2019)

• Data Protection Authorities Correspondence
  ○ Letter from the Belgian DPA (4 December 2019)
  ○ Letter from the European Data Protection Board (5 July 2018)
  ○ Statement of the European Data Protection Board on ICANN/WHOIS (27 May 2018)
  ○ Letter from the Article 29 Working Party (11 April 2018)
  ○ Letter from the Article 29 Working Party to ICANN (6 December 2017)

• Current Policy and Output of Ongoing Policy Development
  ○ Addendum to the EPDP Phase 2 Initial Report (26 March 2020)
  ○ EPDP Phase 2 Initial Report (7 February 2020)
  ○ Interim Registration Data Policy for gTLDs (20 May 2019) replacing the Temporary Specification on gTLD Registration Data (17 May 2018)
  ○ EPDP Phase 1 Final Report (20 February 2019)

• ICANN Board Resolutions
  ○ ICANN Board Scorecard on EPDP Phase 1 Recommendations (15 May 2019)
  ○ ICANN Board resolution (17 May 2018) adopting the Temporary Specification

• ICANN Org and Technical Study Group Input
  ○ Exploring a Unified Access Model for gTLD Registration Data (25 October 2019), a paper which served as a basis for ICANN org’s seeking clarity from the EDPB as to the compliance of a UAM with the GDPR
  ○ Technical Model for Access to Non-Public Registration Data (30 April 2019)
Legal Advice provided by Bird & Bird to the EPDP Team during Phase 1 and Phase 2

- Used cases for automation of disclosure (23 April 2020)
- Follow-up on Accuracy Principle and Legal vs. Natural (9 April 2020)
- Consent options for the purpose of making personal data public (13 March 2020)
- Questions regarding a System for Standardized Access/Disclosure ("SSAD"), Privacy/Proxy and Pseudonymized Emails (4 February 2020)
- Legitimate interests and automated submissions and/or disclosures (10 September 2019)
- Lawful basis for disclosure to law enforcement authorities outside the controller’s jurisdiction (9 September 2019)
- Liability, Safeguards, Controller & Processor (9 September 2019)
- Legal Basis for transferring Thick WHOIS (8 March 2019)
- Inclusion of "city" in publicly available Whois data (13 February 2019)
- Meaning of the accuracy principle pursuant to the GDPR (8 February 2019)
- Application of the GDPR to ICANN (7 February 2019)
- Liability in connection with a registrant's self-identification as a natural or non-natural person (25 January 2019)
- Interpretation of GDPR Article 6(1)(b) (23 January 2019)
- Notice to technical contacts (22 January 2019)

Further Information

ICANN Org Reference Page on Data Protection/Privacy Issues
https://www.icann.org/dataprotectionprivacy

GNSO Expedited Policy Development Process on Temporary Specification for gTLD Registration Data

Document Administration

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